

ROWTREE DENTAL CARE - THE PATIENT JOURNEY

KEEPING YOU SAFE DURING YOUR DENTAL VISIT

BEFORE YOU ATTEND

Patient should **ONLY** attend if they have a scheduled appointment and should attend **ALONE**

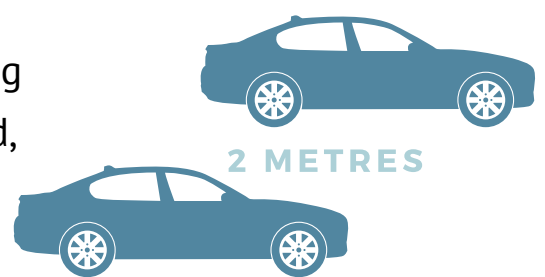
Please arrive at the practice **15 minutes** before your designated appointment time

If you are bringing your child or somebody who requires care, please ensure only **ONE** carer or parent/guardian attends. There will be no toilet or water facilities on site.



ARRIVAL AT THE PRACTICE

Arrival by Car: If possible please select alternate parking spaces to allow good social distancing and once parked, please remain in your car and a member of our team will assist you further.



Arrival on Foot: Please observe social distancing measures from others and at least 2 metres (6ft) from the practice front door. This is to allow other patients to exit safely. Please remember to bring weather appropriate items (such as an umbrella if the weather appears ominous).



YOUR DENTAL APPOINTMENT

When our team are fully prepared for your appointment, you will receive a call on your mobile phone. Please make your way to the front door where a team member will be ready to greet you.



We kindly request all non-essential items (e.g. coats and bags) are left either in your car or at home



Please pay prior to your appointment or via contactless methods

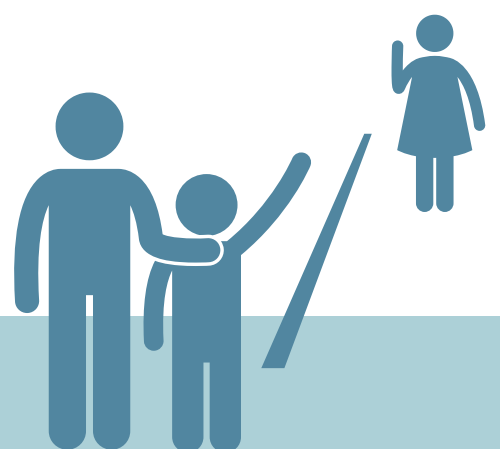


Hand Sanitisation (Compulsory) will be supervised by a member of the dental team.



Please refrain from touching any items or areas within the practice. A team member will be available to escort you to see the dental team

Following your visit, ensure you leave promptly from the car park to ensure other patients can be seen in a safe manner



PLEASE CONTACT OUR TEAM ON
01604 706 887